

Commonwealth Home Support Program (CHSP)

Client Contribution Fee Schedule

Fee Schedule, as at 1st September 2025

Region	Service Type	Rate	Unit
Allied Health and Therapy Services	Physiotherapy, Occupational Therapy, exercise physiology, Social Work and more.	\$20.00	Per hour
Home Maintenance and Gardening Services	Assistance with minor maintenance jobs to keep your home safe and comfortable. Can include things like gutter cleaning, window cleaning, installing smoke alarms and changing light bulbs.	\$22.30	Per hour
Transport Services	Indirect Voucher - subsidised transport to help you access the Community	No charge*	Per Trip

*Disclaimer: Transport Terms and Conditions

Please note that free client contribution fees cover transport costs only within a defined service range. For travel beyond this range, additional transport costs are not included and must be paid directly to the transport provider. These costs are kept to a minimal rate to ensure affordability and accessibility for all clients. Our team will provide you with specific and detailed information about these arrangements.

Cancellations

- A full-service fee will be charged if a cancellation occurs with less than 24-hours' notice.

Relevant Legislation

- Aged Care Act 2024 (Cth)
- Aged Care Quality and Safety Commission Act 2018 (Cth)
- Aged Care Quality and Safety Commission Rules 2018 (Cth)
- Aged Care Quality Standards 2019 (Cth)

Related Documents

- Commonwealth Home Support Program Program Manual 2025-2027
- National Guide to the CHSP Client Contribution Framework
- CHSP Client Contribution Framework

Allinto Australia Limited is an authorised contractor of Multicap Limited, which holds the agreement with the Commonwealth of Australia for the delivery of the Commonwealth Home Support Program (CHSP).